



TAMS Infotech

Medical Insurance Policy



Medical Policy Details

- Policy Coverage
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- Network Hospital
- Contact Details



Policy Coverage

The Medical Insurance is covering the following part:

1.GMC (Group Medical Coverage)

Group Medical Coverage

In this Mediclaim policy a claim is admissible when the insured is admitted in a Hospital for a minimum of 24 hours Hospitalization and treatment of a Positive illness. The sum insured under this policy for each employee is Rs 2, 00,000 and currently only employee is covered in this policy .

Group Personal Accident

This new benefit is being introduced to ensure that in the unfortunate event (death of an employee) the family is protected financially. This benefit plans ensures our employees have protection against all possible risks (accident disability and death). In the event of a death claim under the Group Personal Accident, payout of the sum Rs 5, 00,000 insured will be based on details provided in the Nomination Form which is filled by each employee



Benefit Details

Policy Parameters	
Insurer	Bharati Axa General Insurance Company Ltd
TPA	Medi Assist India Pvt Ltd
Coverage Type (Floater / Individual)	Self
Dependent Coverage	No
Sum Insured	200000
Standard Hospitalization	Yes
Pre Existing Diseases	Covered
Wavier on 1st year exclusion	Waived Off
Wavier of 1st 30 days exclusion	Waived Off
Maternity Benefits	Yes
Pre & Post Natal Expenses	Covered
Baby Cover From Day 1	Yes
9 Months Waiting Period	Waived Off



Other Benefits Which are covered

Cataract	15000/eye/policy period; For Multifocal lens, implants will be paid up to 20% of lens cost only within Cataract Limit.
Maternity Benefits	Covered : Normal: 45000, Caesarian: 55000
Ambulance Services	Covered up to RS. 1000/ incident
Congenital Internal Diseases	Covered





Standard Exclusions

- Lasik Surgery
- Septoplasty
- Infertility & related ailment including Male Sterility
- Treatment on trial/experimental basis
- Expenses on fitting of external prosthesis
- Any device/instrument/machine contributing/replacing the function of an organ
- Holter monitoring/Sleep study



Procedure for Reimbursement Claim

- Discharge summary and final bill (With detail break-up).
- Cash paid receipts (Originals).
- Medical bills along with Doctor's Prescription.
- In case of non-availability of prescriptions, kindly ask your physician to counter sign on the reverse of pharmacy bills.
- Investigations & Test Reports along with duly filled Claim Form with signatures (Can be downloaded from website: mediassistindia.com)

Note: In case of non-availability of prescriptions, kindly ask your Physician to countersign on the reverse of pharmacy bills



Steps to avail Cashless Hospitalization

Cashless hospitalization means the Administrator may authorize (upon an Insured person's request) for direct settlement of eligible services and the corresponding charges between a Network Hospital and the Administrator. In such case, the Administrator will directly settle all eligible amounts with the Network Hospital and the Insured Person may not have to pay any deposits at the commencement of the treatment or bills after the end of treatment to the extent these services are covered under the Policy.

List of Hospitals in the TPA's Network eligible for Cashless Hospitalization	
24 X 7 Customer Care Center of Medi Assist India TPA Pvt Ltd	List of Network Hospitals www.mediassistindia.com
Toll Free No. : 1800 425 9449	
Call Centre : 080-26590504 & – 06	



Contact & Help

Contact Points For Voice Queries

Call Centre : **080-26590504 & – 06**
Toll Free No. : **1800 425 9449**

For Fax Related

Direct Fax No. : 080 -49313636

For Non Voice Queries

corporateresponse@mediassistindia.com

Note: For mail correspondence please send your queries with Employee No. and Corporate Name.



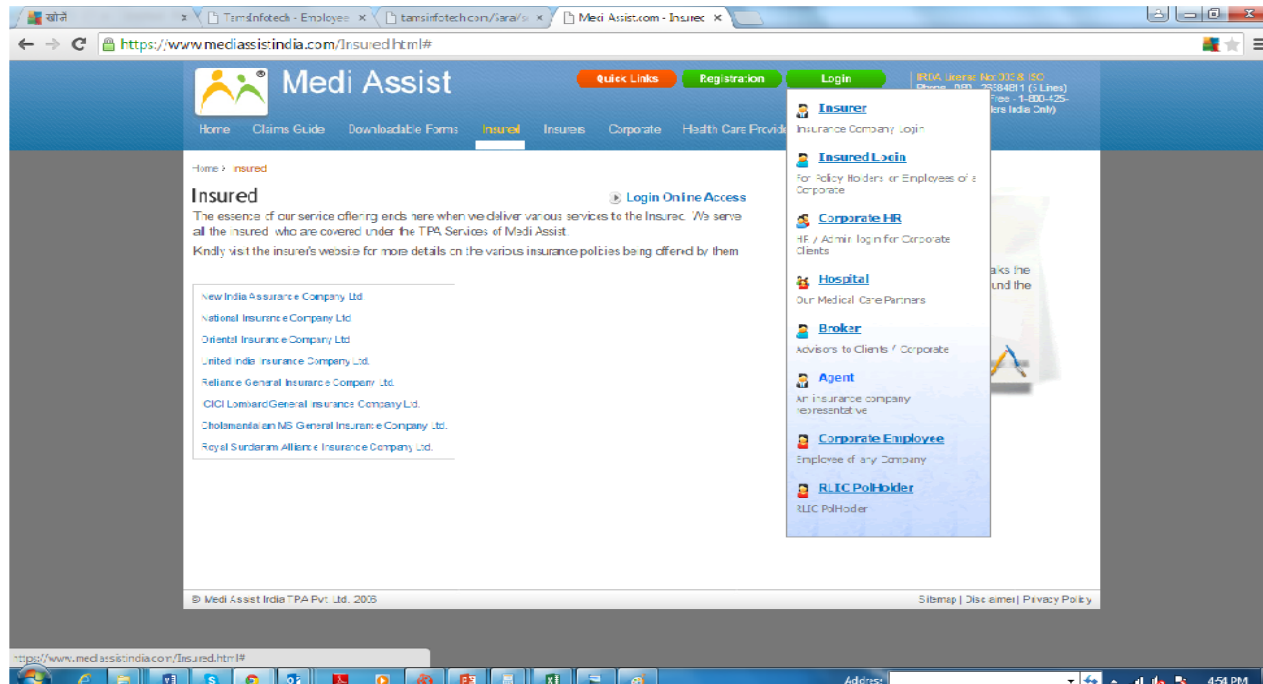
Network Hospitals(www.mediassistindia.com)

The screenshot displays the Medi Assist website interface. The browser address bar shows the URL <https://www.mediassistindia.com/network.htm>. The website header features the Medi Assist logo, navigation links (Home, Claims Guide, Downloadable Forms, Insured, Insurers, Corporate, Health Care Providers, Call Centre, Contact Us), and buttons for Quick Links, Registration, and Login. A sidebar on the left lists various hospital networks, including Apollo Munich Hospitals, Bharthi Axa Network Hospitals, Birla Sun Life Hospitals, HDFC Network Hospitals, ICICI Network Hospitals, IFFCO TOKIO Network Hospitals, India First Life Insurance Network Hospitals, Liberty Videocon Insurance Network Hospitals, Life Insurance Corporation Of India Network Hospitals, L&T General Insurance Network Hospitals, Max Bupa Health Insurance Network Hospitals, Mindtree Network Hospitals, and NIA Network Hospitals. A search bar on the right is labeled "GIPSA Network Hospitals". The bottom of the screen shows a Windows taskbar with the date and time 10:21 AM 5/4/2015.



How to Login In Medi Assist Website

How to Login In Medi Assist Website





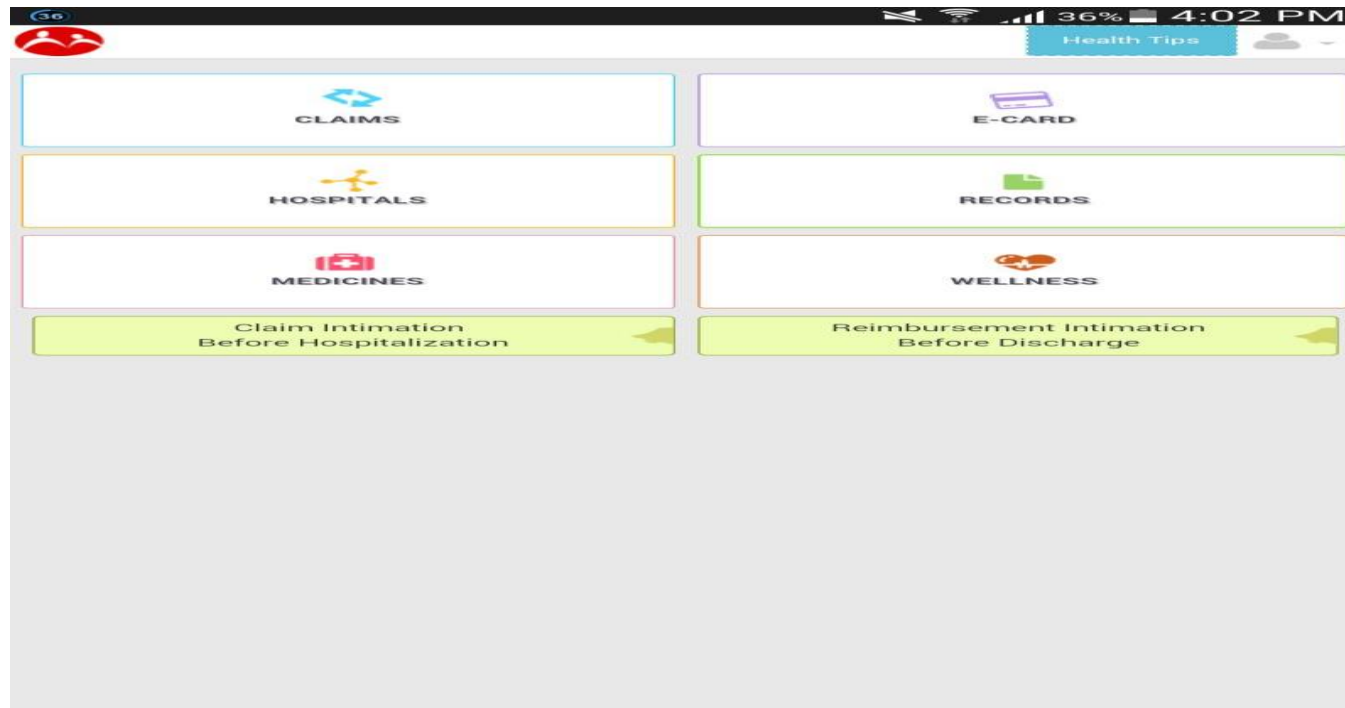
How to Login In Medi Assist Website





How to Use Mediassist Apps In Mobile

- We can use Medi Assist Apps in mobile by using your Username and Password.





Contact Point

Escalation Matrix

Level of contact	CSM	Mail ID	Contact No:
First Level of contact	Ms Nagadevi	nagadevip@mediassistindia.com	9341335911
Second Level of contact	Mr Noor	nooras@mediassistindia.com	7722969920
Manager	Ms Shashikala	shashikalag@mediassistindia.com	9686791657

Corporate Contact Detail :
(TAMS Infotech)

sujita.kemdeo@tamsinfotech.com

080-4142 5222/5444,Ext:202



Thank you

Focus on Services – Engagement based on Trust